

WE ARE ONE

ONE AGENCY ONE YEAR



Jewish Community Services

ANNUAL REPORT
2008-2009

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JEWISH COMMUNITY SERVICES launched on July 1, 2008. This has been a year of intense implementation of the dramatic and forward-thinking vision of THE ASSOCIATED and the JCS Board and Staff. No one could have predicted how vital the consolidation would be in enabling us to respond effectively to the unprecedented and complex needs arising from the economic crisis. With the support of THE ASSOCIATED, JCS accomplished each of the community's goals for FY 2009.

- ◆ **Integrating services into a seamless delivery system**
- ◆ **Setting human service priorities to be able to meet critical needs in the community**
- ◆ **Strengthening core services to address growing needs and downsizing or eliminating non-core services**
- ◆ **Efficiently managing resources to maximize direct service delivery**
- ◆ **Providing a single point of entry for the community to access a wide array of services**
- ◆ **Coordinating multiple services to an individual or a family**
- ◆ **Focusing on measurable outcomes**

JCS has experienced an alarming increase in the number of individuals and families seeking core services. Every day a new family turns to JCS for help in dealing with severe economic distress. In FY 2009, JCS projects \$1.2 million in direct financial aid and food assistance will be provided to struggling community members to keep roofs over their heads and food on their tables. The rapid rise in unemployment and the scarcity of jobs are increasing the numbers of people needing career services and doubling the time it takes to find a new job. The emotional impact of this crisis can be seen in the increase in numbers of people needing counseling for depression, anxiety and stress. JCS is the Jewish community's response to this emergency.

It is due to the vision and unwavering support of THE ASSOCIATED, the inspiring leadership of the JCS Board and Councils, and the extraordinary dedication of the JCS Staff and Volunteers that JCS has been able to care for the growing number of vulnerable people across our community. We also want to thank the many agencies and organizations that partner with us in fulfilling our mission to sustain and enhance the lives of members of our community. This unique model of a *caring community* has allowed JCS to touch the lives of over 25,000 children, families, and seniors this year.

Jeffrey H. Scherr, Esq.
President

Barbara Levy Gradet, LCSW
Executive Director

**CONTRIBUTORS TO
JEWISH COMMUNITY
SERVICES**

JEWISH COMMUNITY SERVICES is grateful to all of the contributors who make vital services to the community possible. For a complete list of donors from May 1, 2008 through April 30, 2009, please visit our website, www.jcsbaltimore.org/donors.

JCS also thanks those donors who have asked to remain anonymous.

**SERVICE
STATISTICS**

12 months
ending April 2009

SERVICE	CLIENTS SERVED	SERVICE	CLIENTS SERVED
MENTAL HEALTH SERVICES		ACCESS SERVICES	
Therapy Clients*	1,077	Triage/Information and Referral Contacts	13,923
Therapy Visits	13,725	Clinical Intakes	726
Psychiatry Clients*	362	JOIN for Teens-Teen Contacts	2,966
Psychiatry Visits	1,482	Schools and Camps	
Psychiatric Rehabilitation Clients*	28	Student/Camper Contacts	1,233
PRP Visits	1,955	Parent/Teacher/Administrator Contacts	1,758
SPECIAL NEEDS SERVICES		PREVENTION EDUCATION	
ALU Residents*	24	Community Programs	250
Supported Living Clients*	204	Program Participant Contacts	8,890
SERVICE COORDINATION		VOLUNTEER SERVICES	
Service Coordination Clients*	1,026	Volunteer Hours of Service	21,000
HIAS Arrivals*	19	Jewish Big Brother/Big Sister Matches*	132
Congregate Housing Clients*	58	Client Service Requests Met	3,086
FINANCIAL ASSISTANCE			
Recipient families*	556		
Recipient Individuals*	1,506		
CAREER SERVICES			
Clients*	1,592		

* Figures represent total served for the 12 month period, unduplicated within program.

**SUMMARY
FINANCIAL
STATEMENT**

FY 2009
Actual/Estimated

INCOME

Client and Contract Fees	1,313,140
Public Income	2,793,038
Grants from Outside Local Jewish Community	463,617
Grants from Inside Local Jewish Community	1,511,778
Jewish Community Food Fund and JCS Special Funds	452,827
ASSOCIATED Allocation	<u>6,001,685</u>
Total Income	<u>12,536,085</u>

EXPENSES

Professional Program Staff	4,262,196
Direct Care Staff	1,031,757
Administrative Staff	<u>1,649,457</u>
Total Staff Salaries	<u>6,943,410</u>
Fringe Benefits	<u>1,571,669</u>
Total Staff Compensations	<u>8,515,079</u>
Financial Assistance	1,259,636
Residential and Support Services for Special Needs Clients	675,264
In-Home Supports for Frail and Elderly	240,375
Other Direct Client Services	250,739
Administrative/Occupancy	<u>1,594,992</u>
Total Expenses	<u>12,536,085</u>
NET CHANGE TO FUND BALANCE	<u>0</u>

JEWISH COMMUNITY SERVICES BOARD

2008 - 2009

JCS MISSION

Through the programs
and services of
Jewish Community Services,
families and individuals will be
supported in meeting basic needs
for economic sufficiency;
in living independently;
in achieving mental health
and competence;
and in feeling supported by
and connected to the
Jewish community in ways
that are meaningful to them.

ANNUAL REPORT
2008-2009

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JEWISH COMMUNITY SERVICES

5750 Park Heights Avenue
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For information about services throughout the community, call
410-466-9200

www.jcsbaltimore.org



Jewish Community Services

 An agency of
THE ASSOCIATED