

Silver Linings



Jewish Community Services

ANNUAL REPORT
2009-2010

JEWISH COMMUNITY SERVICES, now completing its second year of operation, has continued to realize the potential of the consolidation of its founding agencies within THE ASSOCIATED system.

Through the combined efforts of the JCS Board, JCS staff and volunteers, THE ASSOCIATED, our partner agencies, and the entire community, JCS has been able to be here for the community to meet ongoing needs for essential human services, and to meet the critical emergent needs resulting from the economic crisis.

This year we continued to serve unprecedented numbers of people from across our community, many of whom came to us with highly complex issues. Each day, at least two new families turned to JCS for emergency support. Every day, three new people turned to JCS for job assistance.

With all the pain and troubles that our community members suffered this year, how can there be “Silver Linings”?

You — our donors, our leaders, our staff, our partners, our volunteers, our neighbors — are the “Silver Linings” of this terrible, debilitating economic cloud. Thanks to your generous support, we have been able to ensure that people had the basics; roofs over their heads, food on the table, and utilities, as well as the life-sustaining career and support services they needed to get back on their feet.

Without your support, we could not have helped the father who, in losing his job after 30 years with the same employer, lost essential income and self-confidence. Without your support, we could not have helped the mother of three school-age children who is the sole provider for her family, who lost her income and is caring for her elderly parents. Without your support, we could not have helped the 70-year-old grandmother whose income dropped suddenly as her retirement savings lost so much value. For these and for the thousands of other people who received help from JCS this year, you are the “Silver Linings.”

In good times and bad, thank you for all you do and for all you mean to our community,

Sincerely,

Nancy Kohn Rabin, Ph.D.
President

Barbara Levy Gradet, LCSW
Executive Director

**CONTRIBUTORS TO
JEWISH COMMUNITY
SERVICES**

JEWISH COMMUNITY SERVICES is grateful to all of the contributors who make vital services to the community possible. For a complete list of donors from May 1, 2009 through April 30, 2010, please visit our website, www.jcsbaltimore.org/donors.

JCS also thanks those donors who have asked to remain anonymous.

**SERVICE
STATISTICS**

12 months
ending April 2010

SERVICE	CLIENTS SERVED	SERVICE	CLIENTS SERVED
MENTAL HEALTH SERVICES		ACCESS SERVICES	
Therapy Clients*	1,187	Triage/Information and Referral Contacts	11,732
Therapy Visits	14,115	Clinical Intakes	989
Psychiatry Clients*	428	Short Term Cases Carried*	1,089
Psychiatry Visits	1,636	JOIN for Teens-Teen Contacts	2,317
Psychiatric Rehabilitation Clients*	38	Schools and Camps Served	14
PRP Visits	2,031		
SPECIAL NEEDS SERVICES		PREVENTION EDUCATION	
ALU Residents*	24	Community Programs	265
Supported Living Clients*	3,933	Program Participant Contacts	9,254
Counseling Visits	1,032		
SERVICE COORDINATION		VOLUNTEER SERVICES	
Service Coordination Clients*	1,288	Volunteer Hours of Service	24,300
HIAS Arrivals*	36	Jewish Big Brother/Big Sister Matches*	104
		Client Service Requests met	3,303
FINANCIAL ASSISTANCE			
Recipient Families*	723		
Recipient Individuals*	1,807		
CAREER SERVICES			
Clients*	1,597		

* Figures represent total served for the 12 month period, unduplicated within program.

**SUMMARY
FINANCIAL
STATEMENT**

FY 2009
Actual/Estimated

INCOME

Client and Contract Fees	1,478,484
Public Income	2,582,816
Grants from Outside Local Jewish Community	576,422
Grants from Inside Local Jewish Community	1,443,897
JCS Special Funds & ASSOCIATED Endowment	216,064
ASSOCIATED Allocation	<u>6,251,685</u>
Total Income	<u>12,549,368</u>

EXPENSES

Professional Program Staff	4,231,870
Direct Care Staff	1,079,955
Administrative Staff	<u>1,615,142</u>
Total Staff Salaries	<u>6,926,967</u>
Fringe Benefits	1,645,155
Total Staff Compensations	<u>8,572,122</u>
Financial Assistance	1,258,482
Residential and Support Services for Special Needs Clients	686,356
In-Home Supports for Frail and Elderly	426,355
Other Direct Client Services	239,135
Administrative/Occupancy	<u>1,290,683</u>
Total Expenses	<u>12,473,133</u>
NET CHANGE TO FUND BALANCE	<u>76,235</u>

JEWISH COMMUNITY SERVICES BOARD

2009 - 2010

JCS MISSION

Through the programs
and services of
Jewish Community Services,
families and individuals will be
supported in meeting basic needs
for economic sufficiency;
in living independently;
in achieving mental health
and competence;
and in feeling supported by
and connected to the
Jewish community in ways
that are meaningful to them.

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Executive Director

JEWISH COMMUNITY SERVICES

5750 Park Heights Avenue
Baltimore, MD 21215

For information about services throughout the community, call
410-466-9200

www.jcsbaltimore.org



Jewish Community Services

 90 years of
promises kept
THE ASSOCIATED