



Jewish Community Services

Telling Our Stories

2012-2013 Annual Report

“A story is the shortest distance
between people.”

- Pat Speight



A MESSAGE FROM THE PRESIDENT AND THE EXECUTIVE DIRECTOR

On this, the fifth anniversary of Jewish Community Services, we have much to celebrate. JCS has grown into a dynamic, integrated human services agency responding to the complex needs of our community.

Every person, every family served by JCS has their own unique story. We strive to help everyone to live a better life. Though not each story has an immediate happy ending, we know that thousands of people are achieving a higher quality of life because JCS is here.

We cannot tell the story of our agency's success without acknowledging all of the dedicated people who are moving our agency forward. Our Board of Directors, our Staff, our Volunteers, our Community Partners, THE ASSOCIATED and every one of its contributors are vital to the agency's ability to provide services.

We thank all of you for ensuring that the story of Jewish Community Services goes on.

Sincerely,

Brian A. Goldman, Esq.
President

Barbara Levy Gradet, LCSW
Executive Director



JCS is dedicated to helping people achieve economic sufficiency through job search assistance, goal-setting, emergency financial assistance and connections to resources.

Marsha's Story

"After my company downsized last year and I lost my job, I didn't know where to turn. I was middle aged, had been at the same company for over ten years, and lacked confidence and job seeking skills. With the help of my JCS Career Coach, I just started a new position and couldn't be happier. It wasn't easy – I had to pass four interviews to get this job, but I was totally prepared and made full use of the interviewing strategies that I learned from JCS."

*Please note:
Names and identifying information in these stories have been changed to safeguard confidentiality.*

The Klein's Story

"When the economy forced me to close my store, I had no idea how I was going to continue to support my wife and children. Never in our lives could we have imagined that we would ever need help. After many months of anguish and depression, we finally decided to "swallow our pride" and ask for assistance. With JCS's support, we are finally seeing a ray of hope. When you do not have money for food, shelter and the basic needs of life, things look very bleak and frightening. Thank you for helping us get the aid we so desperately needed."

Career Center in FY13

Clients
1,364
Contacts
18,184

Financial Assistance in FY13

Financial Assistance Recipient Families **675**
Financial Assistance Recipient Individuals **1,690**
Home Care Subsidy Recipients **115**

Service Coordination in FY13

Service Coordination Clients **1,695** HIAS Arrivals **10**
Service Coordination Visits **11,520**



JCS professionals work with families, children, adolescents, couples and adults to develop solutions for life's challenges and to maintain a healthy perspective on life.

Ellen's Story

"I have been depressed off and on for as long as I can remember. While I lead a full life and am blessed with a wonderful husband, there was always something missing. I was not in a good place, and a friend finally convinced me to talk to someone. From the time I first came to see a JCS therapist, I was treated with dignity and not like I was flawed. My therapist made me feel accepted and explained things to me. She helped me make the transition from the scared and often depressed woman I was to a more confident person that I am today."

Lucy's Story

"When my aunt passed away last year, my family found ourselves struggling to provide care to her adult daughter Lucy, who has an intellectual disability and requires 24/7 supervision. We came to JCS with no idea how to take care of or help her during this time of crisis. JCS was able to provide Lucy with grief counseling and assist her in adjusting to the many changes in her life. Her counselor helped Lucy apply for Residential Services, and she now resides safely in a JCS Alternative Living Unit. Without the care of her JCS team, my niece's safety and quality of life would be much different than it is today."

Mental Health Services in FY13

Therapy Clients **1,371**
Therapy Visits **19,385**
Psychiatry Clients **635**
Psychiatry Visits **2,569**
Psychiatric Rehabilitation Clients **33**
Psychiatric Rehabilitation Program Visits **1,587**

Special Needs Services in FY13

ALU Residents **27**
Supported Living Clients **106**



JCS provides services and resources that provide connections to the community and enhance the well-being of children, teens, parents and seniors.

Myra's Story

“Living alone was becoming more challenging for my father, but he didn't want to leave the home that he and my mother had shared for so many years. I wanted to honor his wishes, but it became apparent that to accomplish this, he would need extra support.

I have to admit that it was overwhelming balancing work and my children's needs at the same time that I was trying to be there for my dad. With the help of JCS Eldercare Specialists, Dad has the services he needs to be safe when I can't be there, and I have peace of mind.”

David's Story

“My son, David, seemed so angry and lost after his father's death. I was afraid that he was heading down a very self-destructive path. That's when I turned to JCS' Jewish Big Brother Big Sister Program.

It didn't take long for “Big Brother” Mark to win David over and gain his trust. David really feels special when he spends time with Mark. His whole outlook on life has changed – his grades have improved, he has a great group of friends and he is talking about what he wants to major in at college. You gave my son the gift of a second chance. Thank you!”

Elder Care Management in FY13

Clients **106**

Access Services in FY13

Triage/Information and Referral Contacts **7,308**

Clinical Intakes Performed **865**

Programs for Teens in FY13

JOIN for Teens – Teen Contacts **6,882**

School and Camper Contacts **442**

Parent/Teacher/Administration Contacts **1,057**

Prevention Education Community Programs **214**

Prevention Education Program Participant Contacts **6,239**

iflknew.org Website Hits **48,635**

Volunteer Services in FY13

Volunteer Hours of Service

11,630

Jewish Big Brother
Big Sister Matches **104**

Jewish Legal
Services Clients

212

Mitzvah Mobility
Requests Met

1,338

FINANCIAL REPORT

INCOME

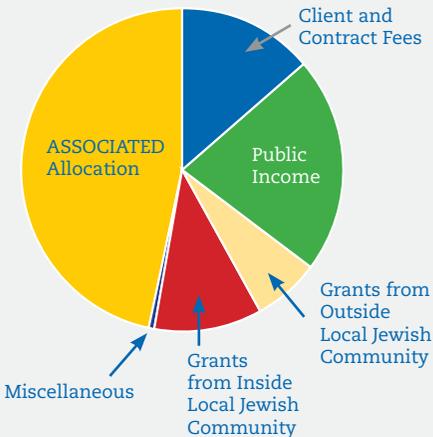
Client and Contract Fees	1,859,369
Public Income	2,879,306
Grants from Outside Local Jewish Community	914,435
Grants from Inside Local Jewish Community	1,433,945
Miscellaneous	76,968
ASSOCIATED Allocation	6,240,000
Total Income	13,404,023

EXPENSES

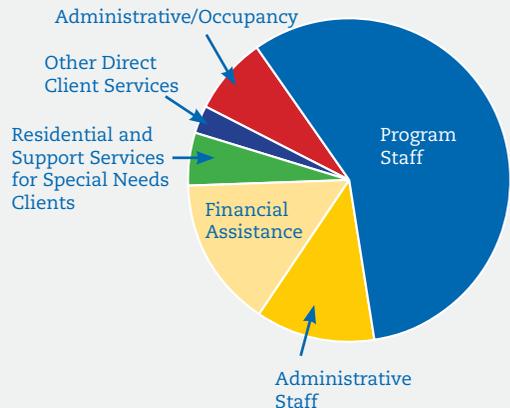
Program Staff	7,687,654
Administrative Staff	1,572,046
Total Staff Salaries and Fringe Benefits	9,259,700
Financial Assistance	2,030,380
Residential and Support Services for Special Needs Clients	716,498
Other Direct Client Services	390,594
Administrative/Occupancy	1,006,851
Total Expenses	13,404,023

NET CHANGE TO FUND BALANCE 0

FY 2013 ESTIMATED INCOME



FY 2013 ESTIMATED EXPENSES



DONORS

Jewish Community Services gratefully acknowledges all of the contributors who help make vital services to the community possible. For a list of donors from May 1, 2012 to April 30, 2013, visit our website, jcsbaltimore.org/donors.

JCS also thanks those donors who wish to remain anonymous.

BOARD OF DIRECTORS 2012-2013

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Immediate Past President

OUR MISSION Through the programs and services of Jewish Community Services, families and individuals will be supported in meeting basic needs for economic sufficiency; in living independently; in achieving mental health and competence; and in feeling supported by and connected to the Jewish community in ways that are meaningful to them.

OUR VISION We envision a community in which every person is able to achieve his or her highest quality of life and well-being.

OUR VALUES As a Jewish human services agency that serves both the Jewish community and the general community, we commit ourselves to:
Preserving Human Dignity • Practicing Tikkun Olam • Promoting Independence
Ensuring Compliance with Professional and Business Ethics • Fostering Inclusivity





Jewish Community Services

Jewish Community Services (JCS) is a comprehensive non-profit human service agency of THE ASSOCIATED: Jewish Community Federation of Baltimore. JCS provides a broad range of services that meet the diverse, multi-dimensional needs of individuals and families throughout Central Maryland.

OFFICES

Baltimore City

5750 Park Heights Avenue
Baltimore, Maryland 21215

Baltimore County

3506 Gwynnbrook Avenue
Owings Mills, Maryland 21117
(located at the Jewish Community Center in Owings Mills)

Howard County*

10630 Little Patuxent Pkwy, Ste 401
Columbia, MD 21044

**Services in Howard County are offered in conjunction with the Jewish Federation of Howard County.*

**For information about our services:
410-466-9200 • jcsbaltimore.org • [facebook.com/jcsbaltimore](https://www.facebook.com/jcsbaltimore)**



An agency of

THE ASSOCIATED
Jewish Community Federation of Baltimore